

Our Performance for the year ending 2021

Stone and the Environment

At Albion Stone we aim to:

1. Deliver to our stakeholders accurate and where possible independently verified data on the impact of our extraction and processing operations on the Environment.
2. Assist with the provision of data or information for reports by research groups; like BRE, Historic Scotland, The University of Stuttgart and various other publications from other Universities, on Portland stone or Limestones.
3. Assist Make Architecture with their carbon calculations for facades and transportation.
<https://www.makearchitects.com/thinking/embodied-carbon-of-transportation/>.

Figures

The BRE standard BES 6001 enables manufacturers to ensure and then prove that their products have been made with constituent materials that have been responsibly sourced, providing an approach based on governance, supply chain and community interaction with a focus on environmental performance improvements.

Our most recent audit in Jan 2021 confirms that our stones are produced to the very highest international standard which retains a score of 51 that gives us an **Excellent** overall assessment.

Biodiversity

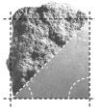
At Albion Stone we aim to:

1. Increase our involvement with relevant bodies to protect the ecosystems our operations may have an impact on.
2. Maintain an environmental management system compliant with ISO 14001.
3. Increase the percentage of land restored in comparison to the area of land being worked by 5% over 3 years.

Figures

Name of land currently and previously worked by Albion Stone	Area of land worked (Hectares)	Percentage of land either restored or unaffected by extraction	Active Management Plan?
Admiralty	9.87	60%	Yes
Whithescroft	4.14	100%	Yes
Independent	14.88	72%	Yes
Inmosthay/Jordans	23.31	45%	Yes
Bowers	20.78	61%	Yes
Stonehills	26.29	90%	Yes
TOTAL	99.27	71%	All sites

Our target for 2020-2022 is to increase the restored area by a further 5%.

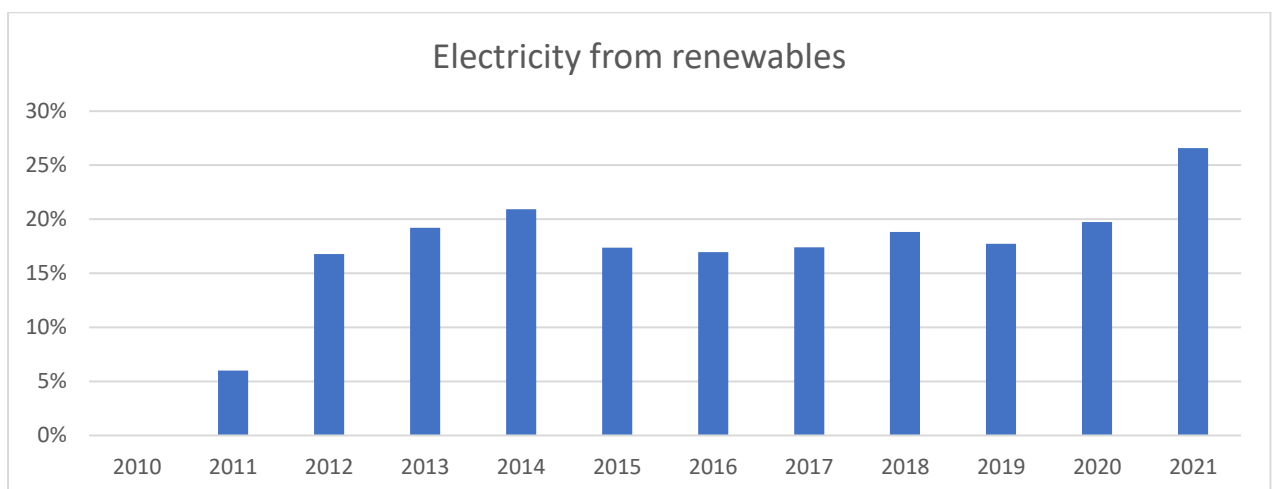
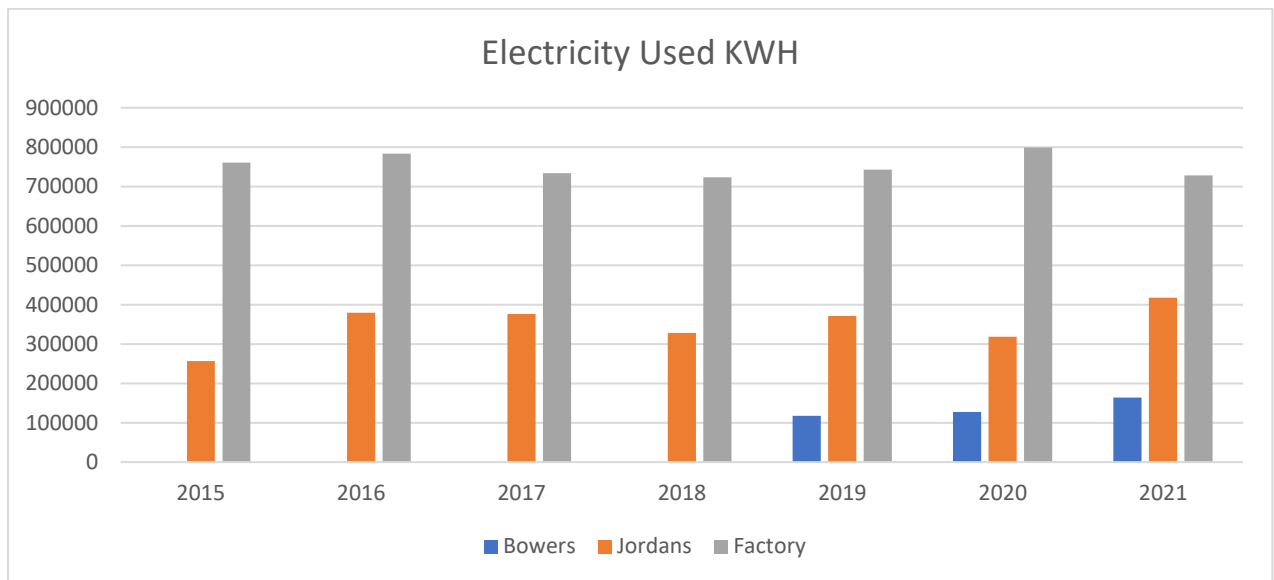


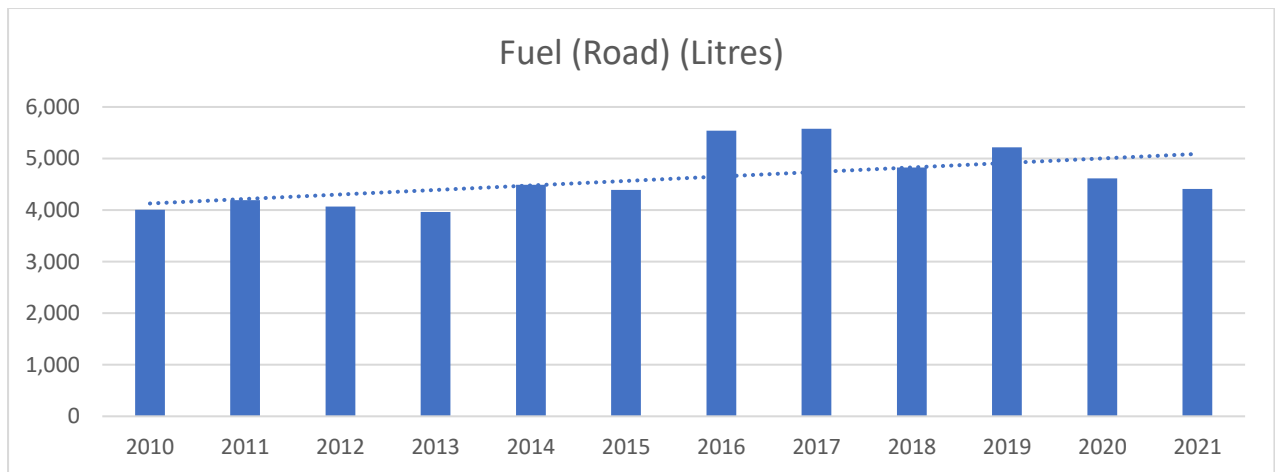
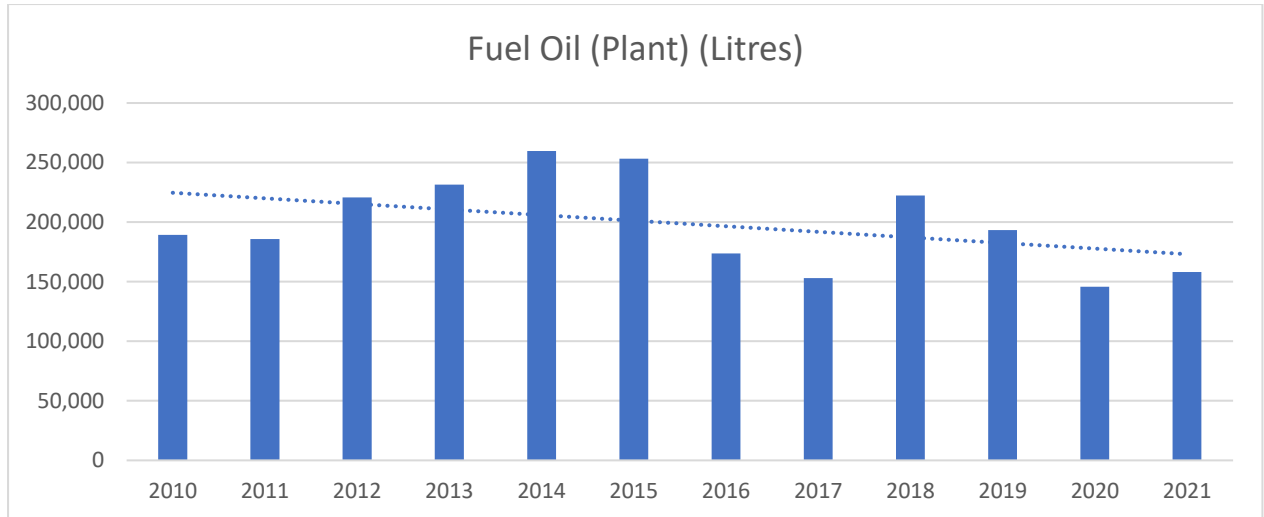
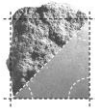
Energy and Carbon

At Albion Stone we aim to:

1. Reduce the amount of electricity we use throughout our factory production process by 1% per £1 of finished stone sales per annum.
2. Maximise the use of renewable energy and explore the possibilities of use of other renewable energy sources.
3. Review extraction operations and seek to use more efficient technologies when they become available.
4. Monitor and reduce our carbon footprint by 3% per m3 over a three-year period.

Figures

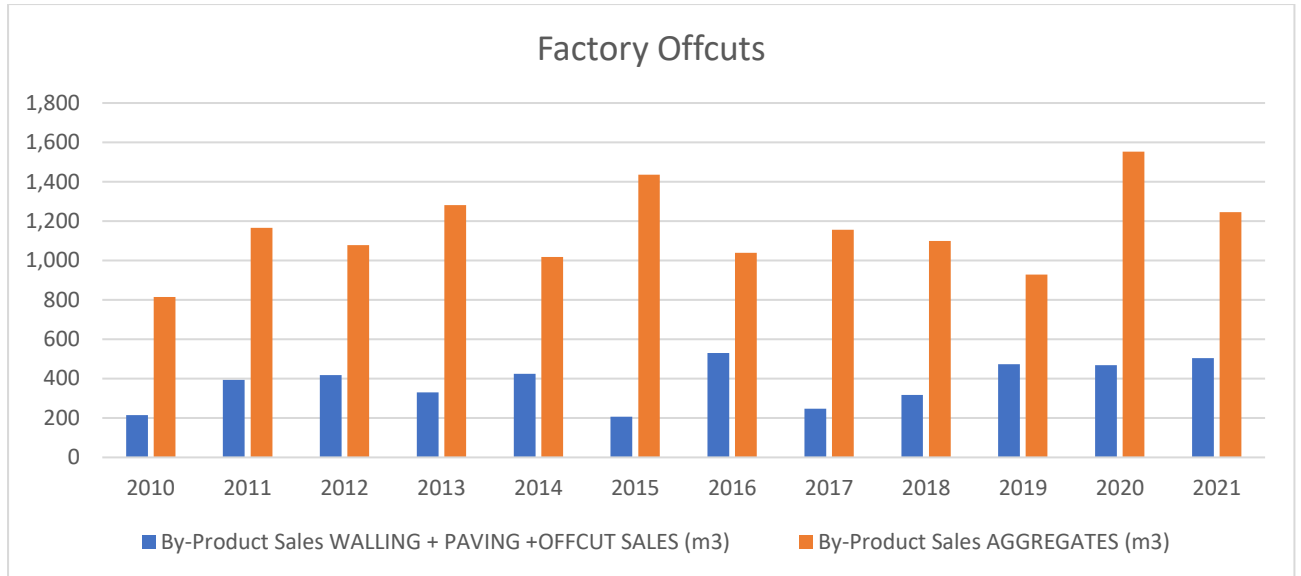
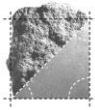




Resource Use and Waste

At Albion Stone we aim to:

1. Increase the yield, where geology allows, at the face of extraction in the mine, by continuously re-evaluating the production processes.
2. Make a reduction of waste at source and make use of off-cuts through increased sales of by-products -we aim to increase the sale of by-products by 2% per annum, however we have not set a specific target for the reduction of waste as this is typically controlled by the geology of the material that we are sourcing.
3. Look to use recycled packaging where possible - due to a higher quantity of planned exports of finished goods, we expect our packaging figure to inevitably increase.

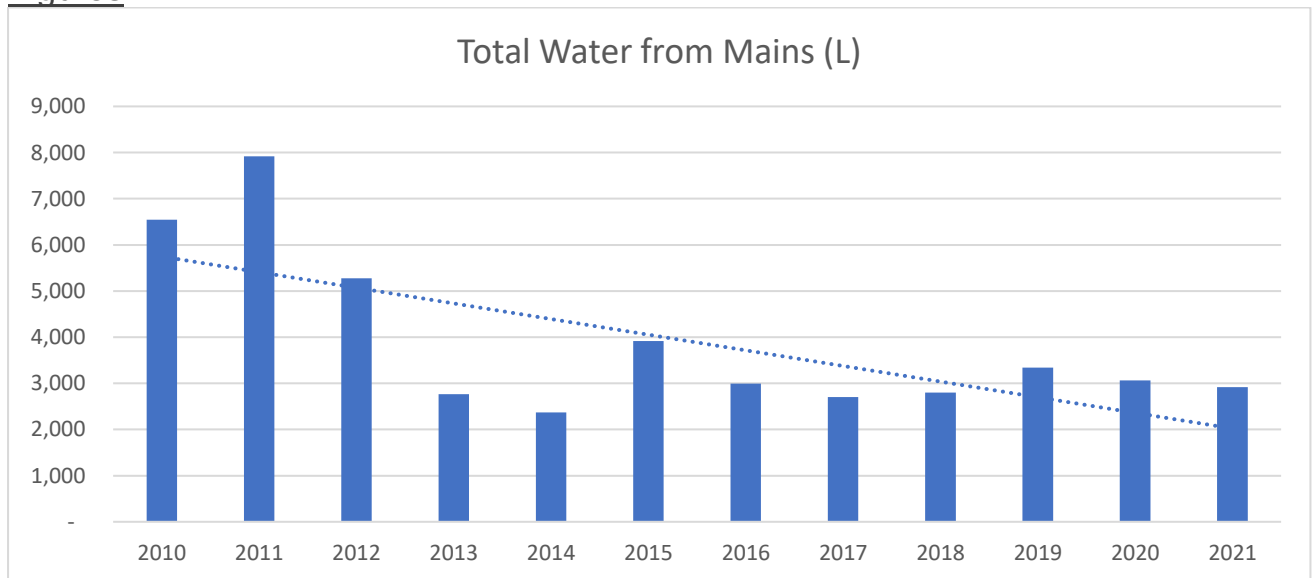


Water

At Albion Stone we aim to:

1. Reduce mains water consumption in the mine by 2% per annum through careful management of the water system.
2. Reduce the mains water consumption in the factory by 5% over 2 years by increasing the water harvesting capacity and availability.

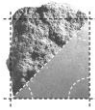
Figures



Transport

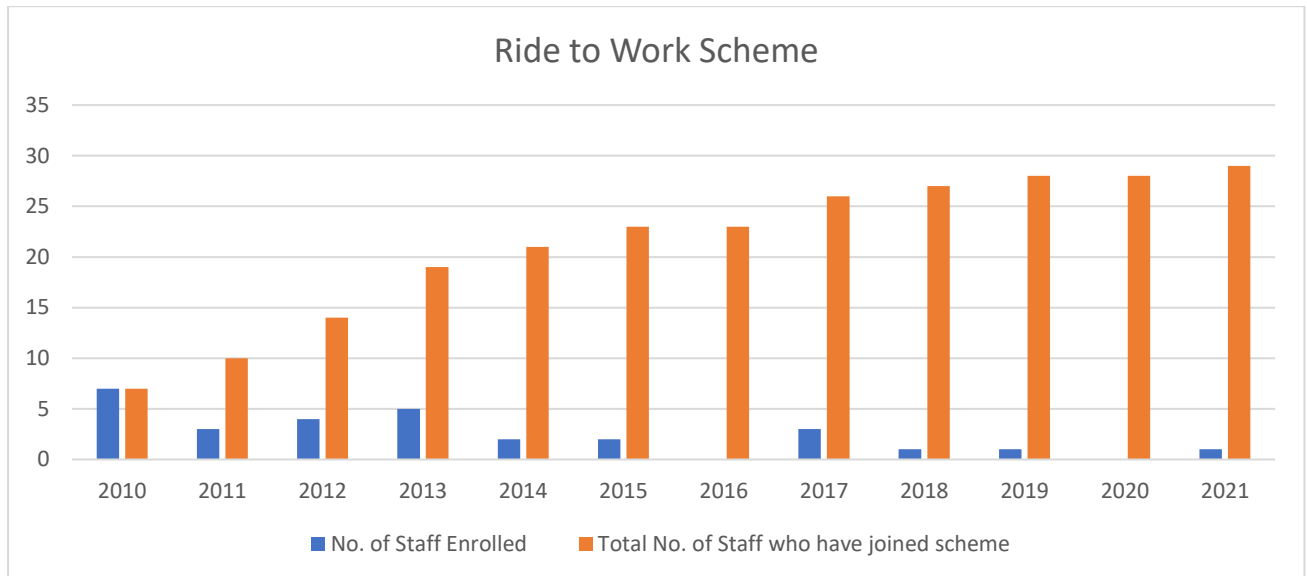
At Albion Stone we aim to:

1. Ensure that vehicles take the shortest route from mine to factory when moving material around site and avoid unnecessary handling of product through careful management of the stocking areas



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2. Arrange vehicles that are for customer collection are safely loaded to maximum tonnage.
3. Reduce unnecessary mileage on vehicles by car sharing and combining visits to multiple customers and in turn reduce road fuel usage per vehicle by 3% per annum.
4. Ensure vehicles are properly maintained.
5. Look to use railways for long distance journeys and host online meetings where possible.



Community

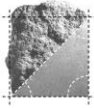
At Albion Stone we aim to:

1. Hold one community open day per annum.
2. Give at least three guided tours to local education centres, representatives of the local community or higher education institutes per annum.
3. Consult with the community about any major changes to our operations that may affect the local environment.
4. Maintain a minimum level of complaints received from community members.
5. We aim to continue to donate to, and support, local charities - including charities relevant to our industry, close to our site, or relevant to our employees or customers.
6. To make sure we keep the community updated on any **Albion Stone news**.

Figures

At Albion Stone, we:

- Continued support of the MEMO Project and Portland Sculpture Trust
- Continue to annually support the 'Run around the Rock' race on Portland, the IOPHT Photographic Competition and the Portland Red Triangle Cricket Club in their Beer Festival.
- Held successful open days for the last 8 years and donated money raised to the Portland museum & Fairfield Day Services
- We did multiple donations for 2020 including
 - Dorset Echo Toy Appeal
 - Supplying stone to local schools, colleges and churches.



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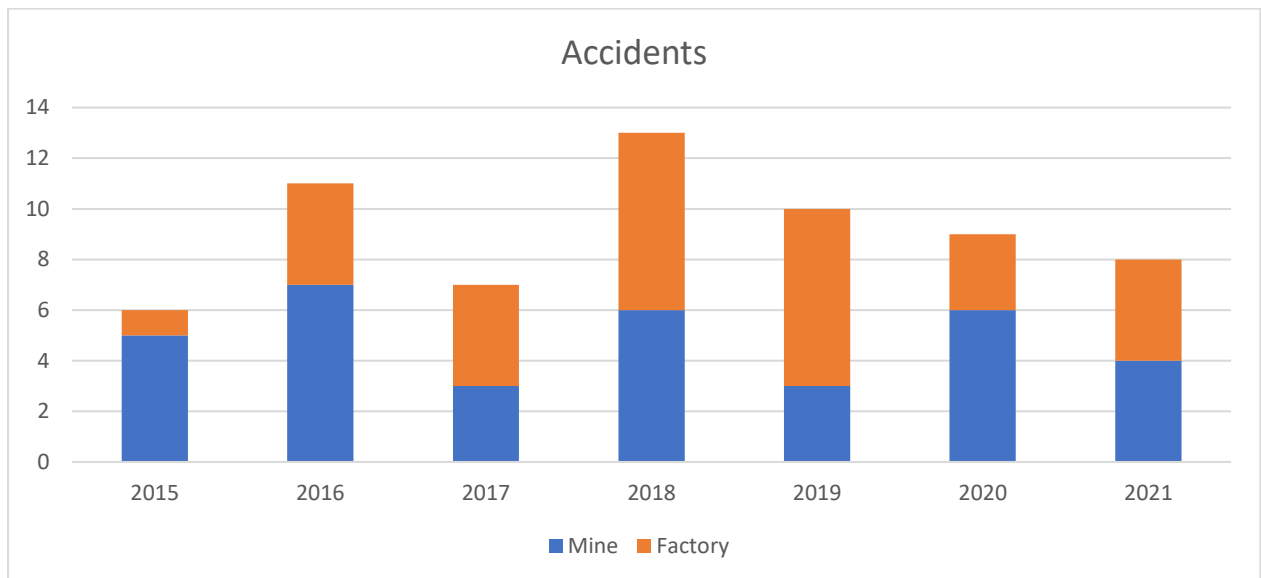
- Portland food bank
- Weymouth and Portland Junior Water Polo

Further donations to other local charities

Health and Safety

At Albion Stone we aim to:

- To undertake annual monitoring to ensure that DEEE and dust levels within the Factory and Mine are maintained at acceptable concentrations and to implement any required actions for improvement.
- To undertake annual monitoring to ensure that noise levels within the Factory and Mine are maintained at acceptable levels and to implement any required actions for improvement.
- To continuously maintain radon levels within the mines' general body of air at less than the regulatory threshold of 300 Bq/m³.
- To promote awareness and ensure all accidents & near misses are reported.
- To continue to promote awareness surrounding mental health issues.

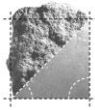


Quality

At Albion Stone we aim to:

- Aim to return to 12 hours of suitable training for each employee per year to be in house or external.
- Reduction of waste at source and the reuse of waste to produce by products at a level most efficient to balance maximum production of primary products... We have not set a specific target for the reduction of waste as this is typically controlled by the geology of the material that we are sourcing.
- To continually maintain customer satisfaction to a target of above 95% good or excellent.
- Departmental objectives are set at levels within the organisation as agreed at Management Reviews.
- To increase sales of by product and actively promote "shelly material".

Customer Service Satisfaction



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	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Excellent	78%	60%	60%	64%	63%	63%	76%	69%	91%	67%
Good	0%	37%	38%	32%	35%	32%	24%	31%	9%	33%
Average	22%	3%	1%	2%	2%	5%	0%	0%	0%	0%
Fair	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
Poor	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%

	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Number of complaints	45	56	55	72	81	90	59	20	32	10

The majority of complaints we receive from customers is due to the naturally occurring geological features in the stone. The higher the sales of dimension block, the more likely it is for us to receive complaints about these features which are undetectable in the block and only become apparent when the stone is cut.